

NATURAL GAS PIPELINE SAFETY

You have received this brochure because Trussville Gas & Water operates natural gas pipelines in your area. Federal law requires all natural gas utilities to communicate with their community about pipeline safety. While pipeline issues are rare, you can help keep your neighborhood or workplace safe by understanding the information contained in this brochure. Please review this brochure and keep it in a safe location for quick reference.

As the local natural gas and water utility for Trussville and surrounding areas, we pride ourselves in delivering safe and reliable service for our water and natural gas customers.

The safety of our customers and community is our priority.

Natural gas companies, like Trussville Gas & Water, set high standards to keep natural gas pipelines incident free. Natural gas pipelines are regulated by several federal and state government agencies including the Environmental Protection Agency and Alabama Public Safety Commission. We strive to meet and exceed the standards for safety required by these agencies.

As your neighbors and part of your community, we are committed to providing safe and reliable natural gas service. In the event of an emergency, we have a 24-hour answering service that will be able to assist you. We are glad to have you as part of the Trussville Gas & Water community.

Sincerely,

Michael J. Struett

General Manager



CAUTION
PIPELINE

BEFORE DIGGING
IN THIS AREA CALL
TRUSSVILLE GAS &
WATER
1-800-755-3211

SAFETY

We work hard to maintain a safe natural gas system. However, if not addressed quickly, natural gas leaks could cause property damage or personal injury.

IF YOU SMELL GAS, ACT FAST!

IN THE EVENT OF A GAS LEAK:

RECOGNIZE | REACT | REPORT



Signs of a natural gas leak may include:

- Rotten egg smell
- Dead or discolored vegetation in an otherwise green area
- Dirt or dust blowing from a hole in the ground
- Bubbling in wet or flooded areas
- Flames, if a leak has ignited



Leave the area IMMEDIATELY!

- DO NOT use anything that could create a spark and ignite the gas – including a cell phone.
- DO NOT use any electrical device, such as light switches, telephone, cell phones, garage door openers.
- DO NOT use an open flame, matches or lighters.
- DO NOT try to locate the source of the leak.
- DO NOT try to shut off any natural gas valves or gas appliances – Leave that to the experts.
- DO NOT start or move vehicles.
- DO NOT re-enter a building or return to the area of the suspected leak until our employees have said it is safe to do so.



Go to a SAFE LOCATION away from the suspected leak, then call to REPORT

Call 655-3211 Trussville Gas & Water, 24 hours a day, seven days a week.

Also, call us if you see any unusual activity near a natural gas pipeline or facility. We respond to reports at no charge.

How to Stay CO Safe



Be Alert to the Dangers of Carbon Monoxide (CO)

Install a Carbon Monoxide Monitor

Carbon monoxide (CO) is an odorless, colorless gas caused by the incomplete combustion of carbon fuels – including coal, wood, charcoal, oil, kerosene, propane and natural gas.

Although accidental CO poisoning from natural gas appliances is rare, the existence of carbon monoxide in the home can be caused by faulty appliances, improper installation, poor maintenance, or other appliance misuse.

Signs and Symptoms of CO Poisoning



Alabama 811 ... KNOW WHAT'S BELOW

Call before you Dig... It's the Law!

The leading cause of pipeline damage is external force that occurs during excavation activities. Most pipeline damage is preventable. Any digging project that requires a shovel requires a call to Alabama811. This is a FREE service to Alabama residents and it's the law! By making the call, local utilities will dispatch a technician to locate and mark their lines with colored flags or paint. Respect and protect the marked lines and avoid them when digging.

Utilities will only mark the lines they install and maintain, which does not include privately owned lines. Private lines may include water and sewer services that a plumber installed, electric lines that connect to a detached garage, sprinkler systems, pet fencing, etc.

Report Suspicious Activity

Since you live and work in an area near our transmission and distribution pipelines, we encourage you to take an active role in keeping our facilities and community safe.

If you see something, say something...

Everyone is encouraged to be observant and report suspicious activities to pipeline operator and law enforcement. If you see suspicious activity near water or gas pipelines, contact our offices immediately at **205-655-3211**.



Natural Gas Characteristics

- Natural gas is all natural, and inherently SAFE! Composed primarily of methane gas, natural gas is lighter than air, burns cleanly and if released, rises and dissipates safely into the atmosphere.
- Natural gas is naturally odorless, tasteless, colorless and non-toxic.
- A "rotten egg" odorant is added to natural gas before delivery to your home so gas leaks can be detected quickly, without special equipment.
- Natural gas cannot burn by itself. To burn, natural gas must be mixed with air and have access to an ignition source.
- Burning natural gas will not explode. If natural gas does ignite, do not attempt to put out the flame. The only safe way to extinguish a natural gas fire is to eliminate the fuel source.

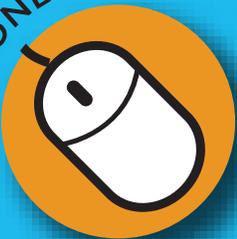
Maintaining Gas Lines

Trussville Gas & Water is responsible for maintaining the gas lines that carry natural gas from the distribution line to your meter. However, any piping that runs from the meter to the appliances in your home or business is the responsibility of the property owner. These lines include:

- Lines from the gas meter to the appliances on your property.
- Lines from a curb side meter to the property when the meter is not right beside the building.
- Lines from the meter to a building, pool heater, barbecue or other gas appliance.

Proper maintenance of gas lines will help prevent potential hazards due to leakage. To properly maintain your gas lines, we recommend having them periodically inspected to identify unsafe conditions including corrosion and leaks. If an unsafe condition is discovered, have repairs made immediately by a licensed gas fitter.

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